

Client Spotlight



Company Name:

Coast Guard Foundation

Industry:

Military & Veterans Support
Nonprofit

Location:

Stonington, CT

IT Partner:

I-M Technology, LLC



How the Coast Guard Foundation Modernized IT, Enabled Remote Work, and Reduced Cyber Risk

The Coast Guard Foundation supports the well-being of U.S. Coast Guard members and their families nationwide. As the organization expanded its remote workforce, leadership needed technology that was reliable and secure without distracting staff or wasting donor dollars. I-M Technology partnered with the Foundation to modernize IT systems, reduce risk, and support long-term growth.



THE CHALLENGE

The Coast Guard Foundation supports the morale, education, and well-being of U.S. Coast Guard members and their families. But their technology environment was outdated, unreliable, and increasingly risky.

Located in a rural area of Connecticut, the organization struggled with poor Wi-Fi, aging infrastructure, spotty servers, and minimal IT support.

As the Foundation began expanding its remote workforce, leadership recognized that their technology was no longer supporting the mission and could become a liability.

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“We had email and internet, but it was really just the bare minimum. We were not operating as efficiently as we could.”

— Bradley Sisley, Senior Vice President of Development

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THE RESULTS

- Reliable, modern IT infrastructure
- Seamless support for a largely remote workforce
- Cloud-based systems with minimal downtime
- Significantly reduced phishing and cybersecurity risk
- Greater efficiency—and peace of mind for leadership

“Cybersecurity is our biggest risk, but it takes up a very small part of my brain thanks to I-M Technology.”

— Bradley Sisley

THE SOLUTION

After a comprehensive assessment, I-M Technology implemented a phased, **NonProfit-friendly modernization plan**. Designed to improve reliability, security, and efficiency without unnecessary spending.

Key initiatives included:

- 01 **Replacing outdated wiring and stabilizing Wi-Fi**
- 02 **Modernizing phone systems for reliability**
- 03 **Securely enabling remote work years before COVID**
- 04 **Migrating from physical servers to the cloud—gradually, without waste**
- 05 **Strengthening cybersecurity with layered email protection and staff training**

Importantly, I-M Technology helped the Foundation **maximize existing investments**, allowing older servers to reach end-of-life before transitioning to the cloud.

WHY IT WORKED

I-M Technology didn't push a one-size-fits-all solution. Instead, they delivered:

- **Thoughtful, right-time recommendations**
- **Cost-conscious planning aligned with nonprofit realities**
- **Long-term partnership built on trust**

Want similar results? Schedule a complimentary IT Systems & Risk Assessment

With I-M Technology as their IT partner, the Coast Guard Foundation eliminated daily technology frustrations, reduced cybersecurity risk, and empowered staff to focus on what matters most: supporting Coast Guard members and their families.